To access our online portal, please visit <u>https://housing.stauntonrha.org</u>. You will see the following page, and depending on whether you are a current resident or an applicant, you will click on either "Applicant Login" or "Resident Login"



When you click either of those links, a page that looks very similar to the one below will appear, whether you are an applicant or a tenant.

Applicant Portal					
To create your Staunton Housing Authority account and apply online you must have a valid email address.					
If you do not have a valid email address, you will need to create one.					
Please click on the following links to access popular email providers:					
Gmail					
Yahoo!					
Outlook					
First Time Visitors: Follow the <b>'Click here to register'</b> link below. Returning Visitors: Login with your email and password.					
Note: For better use of the Online Portal we recommend using the most recent version of one of the supported browser's list:					
Google Chrome					
• Mozilla Firefox					
• Safari (macOS)					
• Opera					
Email I Password NOTE: Password must be least 10 characters long and contain all of the following: one uppercase letter, one number and one symbol.					
Forgot password? Click here to register					
Login					

You will want to click on the link that says "Click here to register" in green text, just above the "Login" button.



Once you have clicked this link, the following page will appear, asking if you have a registration code. If you do, you will click "I have a registration code" and if you do not, you will click "I do not have a registration code."

Applicant Portal	
I have a registration code	
I do NOT have a registration code	

If you do have a code, once you click that link, you will see this page where you can put your code in:

## **Applicant Portal**

Please contact Staunton Redevelopment and Housing Authority if you don't know your registration code. Type in the registration code as shown on your registration letter.

Enter Your Registration Code

Go

Once you hit go, OR if you do not have a registration code, you will see the following page. You must fill out all of the information that is required, which is marked by a red asterisk (\*).

PLEASE NOTE: The password that you create for your account must contain at least one uppercase letter, at least one lowercase letter, at least one number, and at least one special character.

Per	sonal	Deta	ils
	201101		

First Name	
Last Name*	
Last Name	
SSN#* (If you do not have a SSN, please enter 999-99	-9999)
Sorta (in you do not have a bony produce enter evere	
	۰,
Confirm SSN#*	۲
Confirm SSN#*	۰,
Confirm SSN#* Phone (Home)*	() () () () () () () () () () () () () (

## Account Information

Email Address* (Your email address is your user name)			
YourEmail@Example.com			
Confirm Email Address*			
YourEmail@Example.com			
Password*			
Password			
Confirm Password*			
Confirm Password			
This site is protected by reCAPTCHA and the Google Privacy Policy and Terms of Service apply.			
Please read and accept the Terms and Conditions			

Register